

Warranty Information

All warranties involving all mattress sets are construction warranties that must be approved by the manufacturer. Construction warranties cover the actual construction of the mattress and foundation (i.e. stitching, broken springs, etc.) Construction warranties do not cover comfort (i.e. purchased firm, now desire soft) or covers (i.e. spills, stains, damask separation, etc.). Body indentations are covered under the construction warranty but must exceed a normal wear depth that is determined by the manufacturer. All warranties are subject to proration according to the product purchased.

A Simmons Warranty Claim Kit or Corsicana Warranty Claim Kit must be completed by the purchaser and submitted to the manufacturer.

All manufacturers have the right to approve or deny the warranty claim based on results of the warranty claim kit or if the issue in question is covered under the manufacturer's warranty. If a mattress or foundation does fall under the guidelines of the warranty the manufacturer has the right to decide whether to repair or replace the item that is being warranted.

Many warranties are pro-rated; therefore the customer is responsible for paying the difference between the pro-ration and original purchase cost of the item being warranted as well as the delivery charge.

Any product found flawed and covered by the warranty will not result in refund but rather full or pro-rata replacement or reparation of the item purchased.

All sales are final; no refunds.